



MICHIGAN HEALTH CARE SAFETY ASSOCIATION

PRESENTS:

Violence Prevention in the Healthcare Workplace Seminar

Date/Time

November 6, 2014

8:30 AM - 3:00 PM

Presentations by:

- Steve Wilder, President of Sorensen, Wilder & Associates
- St. Joseph Mercy Security K-9 Team Members

Registration Fee:

\$75 Registration Fee includes lunch and 2015 MHCSA Membership. \$60 each for groups of four or more registering at the same time. Please use the attached registration form.

WHERE:

**St. Joseph Mercy Ann Arbor
Towsley Senior Health Building
5361 McAuley Drive
Ypsilanti, MI 48197**

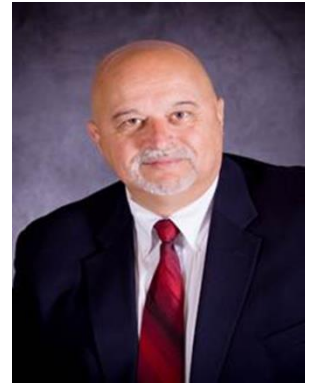
For More Information contact: **Pierre Gonyon**
734.712.3315 or gonyonpl@trinity-health.org



Presenters

Steve Wilder, President of Sorensen, Wilder & Associates

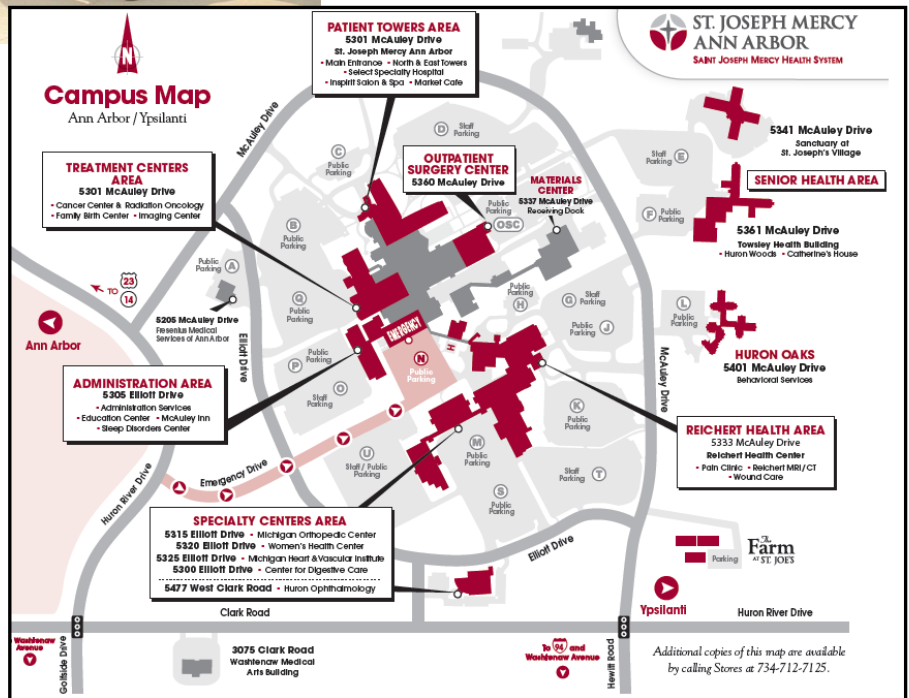
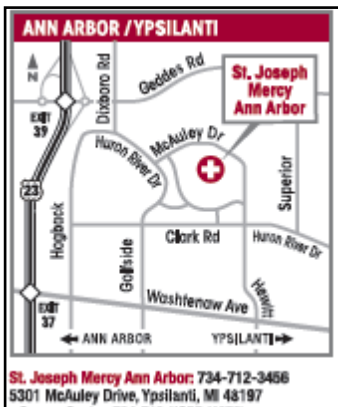
It wasn't that long ago that violence in healthcare was narrowly focused in specific areas such as Emergency Departments, Behavioral Health Units, and EMS. Today, the landscape has changed. Events in recent years have shown that no department at the hospital can be considered low risk, and everyone needs to be prepared to deal with the unimaginable. Steve Wilder, President of Sorensen, Wilder & Associates and co-author of the book "The Essentials of Aggression Management in Healthcare" will look at the unique challenges facing hospitals and health systems as violence in healthcare continues to capture the headlines. Topics to be covered include Violence Risk Assessments; Active Shooter scenarios; de-escalation techniques; training concepts; planning, response, mitigation and recovery; crisis management teams and much more.



St. Joseph Mercy Security K-9 Team

Members of St Joe Security K-9 Team will give an overview and history of the program and will provide a demonstration of aggression management techniques, K-9 training and how the K-9 team extends the capability of Security to prevent and manage violent behavior.

Park in Lot "E" located off of McAuley Drive. Enter Towsley Building Main Entrance and proceed to lower level Cafeteria.



Agenda

- 8:30-9:00 Registration (continental breakfast)
- 9:00-9:10 Welcome/Introduction
- 9:10-11:15 Steve Wilder (part 1)
- 11:15-11:45 MHCSA meeting
- 11:45-12:30 Lunch/Networking (lunch provided)
- 12:30-1:50 Steve Wilder (part 2)
- 1:50-2:00 Break
- 2:00-3:00 St. Joseph Mercy K-9 Team

Registration

Please fill out and return registration form and fee
Cost: \$75 Registration Fee
Includes: Lunch and 2015 MHCSA Membership!
 (\$60/person for groups of 4 or more if all mailed in one submission)

