

## MHCSA Fall Conference 2018 Speakers



### **Mark A. Noon, USAF (Ret.)**

Mark served as clinical lab director for 12 and a half years before retiring as a major in the U.S. Air Force. Nine different assignments, seven states and a tour of duty in the Middle East created experiences few in healthcare or leadership ever acquire. Following his military retirement, Mark brought his operational and service excellence expertise to Studer Group. He is an expert at conveying the value connection—driving results by teaching leaders to cultivate value in the people they manage. He has taught the highest level of civilian and military medical leaders about improving employee engagement and patient experience, Rounding for Outcomes and using Key Words at Key Times. Mark specializes in leading “kick-off” Leadership Development Institutes (LDIs), providing an exceptional foundational understanding of the Evidence-Based Leadership<sup>SM</sup> (EBL) Framework. Known for his energetic, affable presentation style, Mark easily connects with diverse audiences by creating a positive environment where people are ready to learn. When he’s not traveling the country speaking to healthcare leaders, Mark lives in a small beach community near Destin, Florida, with his wife and children.



### **MaryAnn L. Northcote, CPP, CHSP**

MaryAnn L. Northcote works for McLaren Health Care Corporate offices in the Risk, Safety & Insurance Department as the Safety & Workers’ Compensation Manager. MaryAnn manages the Workers’ Compensation Claims and Employee Safety for the McLaren Health Care Corporation.

Ms. Northcote worked for Henry Ford Macomb Hospital from 2007 to 2017, as the Hospital Director of Safety & Security and the Hospital Safety Officer. She was responsible for the operations of the Safety & Security Department, chaired the Hospital Safety Committee, and was the leader for the Environment of Care Chapter at the hospital.

Previously, MaryAnn worked for Trinity Health for 29 years in several capacities, all pertaining to healthcare safety and security. For 19 years, she served in the Insurance and Risk Management Services Department at the Home Office of Trinity Health. While at Trinity Health there were numerous projects under MaryAnn’s leadership, most notably Environment of Care, the Joint Commission Mock Survey Inspections and designing employee safety programs that prevented employee injuries.

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**Rita A. Stockman, M.S., B.S.N., R.N., ASQCSSBB**

Ms. Rita Stockman is a Registered Nurse with over 20 years in the health care as a practicing R.N., and executive leader for operations, clinical quality and safety.

Rita holds a Baccalaureate in Nursing Science from Madonna University, a Master's of Science in Healthcare Administration from Central Michigan University, is certified as: an Healthcare Safety Professional, a Six Sigma Black Belt (American Society of Quality) and a Patient Safety Leader (Duke University).

At St. Joseph Mercy Health System, she held roles from staff nurse through nurse manager. Demonstrating capacity to enhance staff safety (Back School) and improve Patient Satisfaction (Service Recovery program).

At Beaumont Hospital-Royal Oak, she was Director, Hospital Quality & Accreditation, and Hospital Safety Officer, administrator for Infection Prevention, advancing patient safety, improved handoffs (medical device safety), launched palliative care (CAPC).

At St. Joseph Mercy Oakland, she served as Chief Accreditation Regulatory & Risk Officer, working to advance the culture of safety and safety scores across the organization.

Now Trinity Health's system director for accreditation and regulatory services, Rita serves accreditation and safety professionals while providing clinical regulatory oversight for 94 hospitals in 22 states.

Active at the National level, Rita serves on The Joint Commission Health Systems Corporate Liaison advisory group, in Michigan she serves as Vice President of the Michigan Health Care Safety Association, board member for Quality and Accreditation Nurse Network (QANN) and is Vice Chairman of the organization.



**Daniel Wolocko PT, SCS, CSCS –  
Director Mercy Elite Sports Performance**

Daniel is board certified as a clinical specialist in sports physical therapy and as a specialist in strength and conditioning through the National Strength and Conditioning Association. Dan is also a certified pitching coach through the National Pitching Association and as a golf fitness instructor through the Titleist Performance Institute. He specializes in the assessment and training of body movement to enhance sport performance and

prevent injury. Dan is a graduate of Central Michigan University with a Bachelor's of Science in Health Promotion and Rehabilitation and Grand Valley State University with a Master of Science in Physical Therapy.

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### **Beth Charlton**

Beth Charlton graduated with her BSN from Saginaw Valley State University and her MSA from Central Michigan University.

Beth began her career at Covenant HealthCare in 1989 as a student nurse and has held a variety of positions in nursing and in leadership.

Currently Beth holds the position of Vice President, Patient Services/CNO of Covenant HealthCare.



### **Tyler Danek**

Attorney Tyler Danek graduated from Hope College (Holland, MI) in 2005 and Western Michigan University Cooley Law School in 2010.

Tyler practiced law as an insurance defense attorney for Hewson & Van Hellemont, PC for three years.

Tyler began at Covenant HealthCare as our Contract Coordinator in June, 2015.

In May, 2017 Tyler assumed the Director of Risk Management position.



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