



Fall 2019 NEWSLETTER

MICHIGAN HEALTH CARE SAFETY ASSOCIATION

Advocating for Safety in Health Care

2019 QUARTERLY MEETINGS*

Friday, September 20, 2019 at 11AM to 1PM

Thursday, November 14, 2019 at 11AM to 1PM

HOLD THE DATE

2020 Bi-Annual MHCSA Conference – Friday, November 6, 2020

* The call-in number and web link for Quarterly Meetings will be provided in an email send prior to the meeting.

2019-2020 MHCSA Board


President – **John Bolde** (Munson Healthcare)
Vice-President – **Terry Fisk** (Trinity Health)
Secretary – **John Bennett** (Hospital Network Ventures)
Treasurer – **Sarah Law** (Henry Ford Health System)
Education Committee Chair – **Julie Mulder** (Spectrum Health)
Past President - **Janice Homola** (Coverys)

LETTER FROM THE PRESIDENT

Dear MHCSA Members,

Thank you for electing me as the president of this amazing organization. It is an honor. I have to admit, I am a bit intimidated coming into this role following Janice Homola, who did such an outstanding job serving as President of MHCSA for the past several years! Janice, we have enormous respect and gratitude for your leadership, professionalism and commitment to this organization. And, Sandy Allen deserves a medal of honor for serving as Treasurer of MHCSA for many, many years! Thank you Sandy!

I've been a member of the Michigan Healthcare Safety Association for 19 years. I am grateful beyond words for the friendships formed through this organization, the support I've received over the years, and for all that I have learned through our meetings, conferences and dialogues.



Every day we face new challenges in our work as safety professionals in healthcare settings across the great State of Michigan. Managing competing priorities, regulatory pressures and the complexities of our work requires patience, knowledge, collaboration, leadership and most importantly teamwork. We couldn't rise above the day to day issues to drive safety to new levels in our organizations without the support and encouragement of our colleagues. MHCSA members have an amazing spirit of generosity in sharing lessons learned, sharing tools and strategies, sharing knowledge, experience and expertise that help us foster safety cultures that protect our coworkers and patients from harm.

So far, In our virtual quarterly meetings in 2019 we've had MIOSHA speak with us about changes in the standards and expectations for maintaining eyewash stations and safety showers, and we've had a panel discussion on the different ways that we educate and train our coworkers who all too often face patient violence. We have two ergonomic experts from Spectrum who will be speaking on this topic at our next quarterly meeting on September 20, 2019. Our confidential round-table discussions continue to be THE place to share specific challenges, ask questions, share your experience and get input from colleagues who are "in the biz".

We are pleased that MHA has embraced "worker safety" as one of their top priorities. They have formed a collaborative and are hosting day- long workshops on topics like Safe Patient Handling and Mobility, workplace violence, sharps safety as well as other relevant healthcare safety issues. They are also gathering data from participating hospitals on OSHA recordable injuries and rates for comparison, learning and gathering best practices. It is exciting to see the attention employee safety is gaining at the State. If you haven't already done so, I encourage you to get involved with this important initiative. It definitely dovetails with the focus of MHCSA. Some of our members have presented at these workshops.

The next MHCSA Quarterly meeting is slated for Friday, September 20, 2019 (11:00 am- 1:00 pm ET). I hope you can join us!

Take care and be safe,

John Bolde

President, MHCSA

System Director, Safety and Security

Munson Healthcare

Traverse City, Michigan

49684

EVENTS

EVENTS YOU MAY HAVE MISSED – MHCSA Membership Meeting

On **June 20, 2019** we held a membership meeting. The educational session to this meeting was a panel discussion. Below is more detail on this session with notes and description by Terry Fisk.

This is a panel discussion with a focus on the training component of Workplace Violence Prevention programs. John Bolde from Munson Healthcare in Traverse City will start by sharing about CPI and Sarah Law from Henry Ford Health System will be sharing about NAPPI the two programs they use for Workplace Violence Training in their facilities. Ken Smith, Director of Associate Safety SCL Health will then share their WPV prevention journey and the role and focus of their training program. Each presenter will have 15 minutes to talk about the training programs they are using and then a 15-minute time frame for the panel to address questions the group might have about the training programs they are using.

Notes:

All of the speakers indicated that it is important to have standardized workplace violence (WPV) prevention training and create a common language for **all** staff. Everyone agreed that commitment to WPV prevention at all levels is important and that more and better reporting is needed.

Munson Health (Speaker - John Bolde, System Director, Safety and Security):

Munson uses CPI for their WPV training. They have a WPV management plan that includes the following:

1. At least 4 people respond to WPV events.
2. Use of Broset assessment- Began using 3 years ago beginning with Behavioral Health and ED
3. Early identification and management at the unit level has resulted in a decrease in injuries.

Henry Ford Health System-HFHS (Speaker - Sarah Law, Employee Safety Specialist):

At HFHS the WPV prevention program is managed by the Safety Specialists who report to Human Resources. A separate cost center was developed for the funding of the WPV Prevention program.

The WPV program began in 2016-2017 and was led through a steering committee and was based on a three-prong approach: flagging, training and physical security. NAPPI was selected for WPV prevention training. 30,000 employees needed to be trained. These were divided into three risk levels: high-risk (behavioral health, ED, security sitters-1.5 days), moderate-risk (all caregivers that are not high risk-8 hrs.) and low-risk (no patient care-4 hrs.). The training is a blended approach consisting of in-person training and online modules (HealthStream). A workbook is purchased as part of the program. Annual training is also required (50% of time needed for initial training). There are 75 voluntary, HFHS, WPV trainers across the system. Each trainer needs to be certified (initial training and annual re-certification). Classes for high-risk training require 2-instructors and applies a class cap of up to 20 students. Sarah indicated that once NAPPI was selected that the training program was rolled out very quickly (within months).

SCL Health (Speaker - Ken Smith, Director of Associate Safety):

SCL Health is a regional faith-based healthcare system consisting of 16,000 employees and 8 hospitals (4 located in Denver, Colorado). SCL Health began developing their WPV prevention program four years ago. They began their program with a task group/steering team and risk analysis. They had strong leadership direction. They began their training efforts with a mandatory 30-minute online training module. In terms of additional training, they reviewed several programs including MOEB, CPI, TEAM-HSS Security Group and a locally grown program that was more specific for behavioral health. Ultimately, SCL Health decided to develop their own training program to standardize the training, develop a common language and minimize costs. The program has four hours of core training that includes an online preparation course through Health Steams. The training includes advanced de-escalation techniques; how to break away safely and the use of SIMS rooms (This allows trainers to act out events in a simulated patient care setting.). There are 70 volunteer trainers in the system who conduct this training.

Note: SCL Health has a large Behavioral Health Service line.

TECHNOLOGY



DRONES – OSHA Increases Use for Inspections

Is it possible that MiOSHA will follow the lead with this OSHA voluntary program? Read the full online article from EHS Today:

[OSHA Steps Up Use of Drone for Inspections](#) by David Sparkman, Aug 20, 2019.

METRICS / BUSINESS CONTINUITY



Metrics That Executives Love

Have you ever been to a meeting where the presenter displays a slide packed with percentiles, bar charts, and awkwardly colored stoplight diagrams? Did the confusing, overly complex, and poorly designed metrics distract you from the intent of the meeting? Did the experience leave you just trying to figure out the difference between orange and yellow on that stoplight diagram – causing you to completely miss what the presenter was actually trying to convey? Even worse, were the metrics failing to tell the real story or answer the performance-related question you were really hoping to get answered? You're not alone. Ineffective metrics can harm rather than help if they are not developed to tell a story and communicate the right information to the right people. Instead, it's critical to choose the right measurements that answer two high-level, core questions: "Are we doing the right things to prepare?" and "Are we really..."

Read the rest of the article [click here: Metrics That Executives Love](#) by David Sparkman, Aug 12, 2019.

NOTE: This sight requires a [FREE](#) membership to access this article.

MIOSHA Top 10 Serious Violations FY2018

#1 –Part 85 – The Control of Hazardous Energy Sources

Part 85 1910.147(c)(4)(i) – Energy Control Procedures

108 Serious Violations Penalties - \$611,800

#2 – Part 85 - The Control of Hazardous Energy Sources

Part 85 1910.147(c)(7)(i)(A) – Training and Communications

77 Serious Violations Penalties - \$106,100

#3 – Part 7 – Guards for Power Transmission

408.10727 (1) – Belts

75 Serious Violations Penalties - \$260,500

#4 –Part 1 – General Provisions

408.10034 (3) – Machine Guards and Devices

56 Serious Violations Penalties - \$190,600

#5 – Part 21 – Powered Industrial Truck

408.12176 (1) – Loading Trucks, Trailers, and Railcars

55 Serious Violations Penalties - \$146,160

#6 – Part 33 – Personal Protective Equipment

408.13312 (1) – Use of Eye and Face Protection

42 Serious Violations Penalties - \$69,300

#7 –Part 1 – General Provisions

408.10034 (9) – Machine Guards and Devices

41 Serious Violations Penalties - \$135,800

#8 – Part 21 – Powered Industrial Truck

408.12154 (1) – Permits

34 Serious Violations Penalties - \$36,620

#9 – Part 7 – Guards for Power Transmission

408.10731 (1) – Gears, Sprockets and Chain Drives

29 Serious Violations Penalties - \$84,000

#10 – Part 2 – Walking Working Surfaces

1910.28 – Duty to Have Fall Protection and Falling Object Protection

26 Serious Violations Penalties - \$46,700

Total Serious Violations for the Top 10 is **543**.

Total Penalties for Top 10 is **\$1,687,580** with an average of \$3,107 per citation.

For more detailed information please download the presentation material, [click here](#).

Websites of Possible Interest

1. MIOSHA NEWS - a quarterly newsletter: https://www.michigan.gov/leo/0,5863,7-336-78421_11407_30453_31234---,00.html
2. Center for Medicare & Medicaid Services MLN News & Updates: <https://www.cms.gov/Outreach-and-Education/Outreach/FFSProvPartProg/>
3. OSHA Newsroom: <https://www.osha.gov/news>

MHCSA Communications Information

MHCSA list serve email address: mhcsa-list@mhcsa.org

MHCSA website address: <http://mhcsa.org>



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